

1 **Title:** Operationalizing an open-source dashboard for communicating results of wastewater-
2 based epidemiology

3 **Short Title:** An open-source dashboard for wastewater-based epidemiology

4 **Authors:** Dustin Hill^{1*}, Chris Dunham², David A. Larsen¹, and Mary Collins^{3,4},

5 ***Affiliations***

6 1. Department of Public Health, Syracuse University, Syracuse, NY, USA

7 2. School of Information Studies, Syracuse University, Syracuse, NY, USA

8 3. School of Marine and Atmospheric Sciences, Sustainability Studies Division, Stony
9 Brook University, Stony Brook, NY, USA

10 4. Institute for Advanced Computational Science, Stony Brook University, Stony Brook,
11 NY, USA

12 ***Corresponding author**

13 Dustin T. Hill, dthill196@gmail.com, dthill@syr.edu

14 **Present/permanent address**

15 430B White Hall, 150 Crouse Dr, Syracuse NY, 13244

16 **Acknowledgements**

17

18 **Funding statement**

19 This project was supported by the CDC's Environmental Public Health and Emergency

20 Response Program, NYS Unique Federal Award Number NUE1EH001341 (NYS Environmental

21 Public Health Tracking Network Maintenance and Enhancement to Accommodate Sub-County

22 Indicators). This project also received support from the SUNY Discovery Challenge grant.

23

24

25

26 **Abstract**

27 COVID-19 saw the expansion of public health communication tools to manage and inform the
28 pandemic as it evolved. While the utility of these tools is important in and of itself, it was also
29 the case that during this time experts honed the effectiveness in a near real-time fashion. One
30 tool that saw extensive use was the public health dashboard, web-based visualization tools that
31 communicate information to users in quick and easy to read graphics. Dashboards were widely
32 used prior to the pandemic in many fields, but COVID-19 saw expanded use and increased
33 development. To date, dashboards have become an important and part of many public health
34 surveillance programs around the world helping decisionmakers use data on a wide variety of
35 topics including, but not limited to caseloads, hospitalizations, and to find out environmental
36 surveillance results from testing wastewater. Wastewater surveillance provides community-based
37 and spatially relevant data on disease transmission and trends within communities, making it an
38 excellent candidate for dashboard development to improve understanding and use of the data to
39 inform disease dynamics. We developed a dashboard for New York State's wastewater
40 surveillance program using open-source, reproducible web programming software. In just two
41 months from September 2022 and November 2022, our dashboard received over 8,000 unique
42 visitors with visits lasting an average of less than two minutes each. The dashboard we
43 developed has been useful for informing COVID-19 response in New York and our methods can
44 be adapted to other programs and pathogens. We provide descriptions of how the dashboard was
45 developed and maintained, in addition to specific guidance for reproducing our dashboard in
46 other areas and for other pathogens. The dashboard methods we present use the open-source

47 program R, however, the methods can be used in other programs by researchers and institution
48 seeking to develop public health communication tools.

49 **Keywords:** COVID-19, public communication, data sharing, dashboard, R Shiny

50

51

52 **1 Introduction**

53 Surveillance of infectious diseases provides information on the current burden of disease,
54 trends in transmission, and can help identify outbreaks (1). During the COVID-19 pandemic,
55 wastewater-based infectious disease surveillance (wastewater surveillance) gained increasing
56 popularity (2–4). Decision-makers rely on the improved understanding that wastewater
57 surveillance data provide in their response to the COVID-19 pandemic, including planning the
58 locations of vaccination clinics (5). Data collected through wastewater surveillance can be
59 presented in different ways to communicate risk to institutional and public decisionmakers, but
60 there is no clear consensus on the most effective visualization methods (6). In emergent
61 infectious disease situations, real-time data collection and reporting, using straightforward
62 visualizations that communicate risk in a way relevant to decisionmakers and the public (6).
63 Online dashboards are convenient as a tool to show these visuals, and the COVID-19 pandemic
64 has seen their widespread deployment.

65 COVID-19 emerged just as a data revolution was occurring in public health (7). Over the
66 past decade, public health has increasingly provided data back to the public (8,9). Dashboards
67 have become a preferable way to make sense of large data that are being collected in real-time
68 (10). These dashboards communicate a variety of public health issues such as comparing disease
69 burden between different geographies (11). While dashboards have existed in the field of public

70 health for several years, their emergence as a mainstream method to quickly communicate data
71 came of age during the pandemic and emergency response efforts (12). COVID-19 dashboards
72 arose from numerous coalitions eager to support the pandemic both in part due to increasingly
73 accessible software and also because COVID-19 data were made readily available (13). In the
74 initial stages of the pandemic, the public largely relied on the Johns Hopkins dashboard that
75 scraped case counts from multiple government sites (14). Over time, national and state health
76 departments, non-governmental organizations, and even private citizens created dashboards that
77 pulled data from multiple data streams including clinical data, such as case counts,
78 hospitalizations, and deaths (14,15), as well as data from wastewater surveillance (2,16). Some
79 dashboards that have been developed serve the purpose of visually displaying data and trends to
80 users without providing prescriptive action to respond to different situations (17) while others
81 focus on forecasting changes in disease transmission (18).

82 Pairing wastewater surveillance with dashboards can provide decision-makers and the
83 public with timely data reporting that are not biased by case counts — a key advantage of
84 wastewater surveillance (19,20). More specifically, as at-home test kits increase in popularity,
85 treatment seeking behavior becomes more variable, and there is an increase in immunity
86 resulting in a potential decrease symptoms in symptoms, there is a decline in the reliability of
87 clinical data. At this point in time, SARS-CoV-2 transmission (21). At its heart, wastewater
88 surveillance is a community-level measure. Therefore, wastewater surveillance dashboards
89 should communicate spatially relevant data on community health dynamics (22) with wastewater
90 surveillance results providing individuals, communities, and public health officials with
91 important information needed to make decisions to address the spread of disease like where to
92 hold vaccine clinics (23). While numerous wastewater surveillance data dashboards have been

93 created around the world and supervised by different organizations such as local governments
94 (24) and universities (25), most lack reproducibility and the flexibility to be applied to other
95 pathogens. In our view, this is a missed opportunity because these tools should not remain in use
96 only during present crises but should be able to be applied to potential new threats.

97 Herein we present a process for developing and maintaining a customizable dashboard
98 through free open-source software and reproducible methods that can be applied to any pathogen
99 or chemical surveilled in wastewater. We use New York State’s surveillance of SARS-CoV-2,
100 the virus that causes COVID-19, as our example pathogen. We discuss the metrics developed
101 that communicate the state of transmission in different sampling locations including current alert
102 levels, trends in the data indicating where transmission might be going, and geographic locations
103 for all sampling points. We conclude with a discussion of the New York State dashboard’s
104 strengths and limitations as well as future directions for our tool and how it can be adapted to
105 address other public health concerns.

106 **2 Methods**

107 *2.1 Selection of software and web services*

108 We considered a variety of different dashboard development software, however, our team
109 used the R coding language (26) and R Shiny package (27) to build the final dashboard. R Shiny
110 was selected because it is open source, easily shareable, and widely used by our team members,
111 including the research scientists handling wastewater data. This helped streamline the translation
112 of the methods used for analysis into visuals suitable for a dashboard. In addition, the use of R
113 allowed for rapid dashboard development that took advantage of our team’s skillset. For a full
114 list of all R packages used and their purpose, please see Table 1.

115

Table 1: R packages used to create the dashboard

| <i>Group</i> | <i>Package</i> | <i>Use</i> |
|---|------------------------------|--|
| Shiny app support packages | shiny(27) | Package for building the interactive web components for the Shiny app. |
| | shinydashboard(28) | Provides layout for the application with a sidebar, title space, as well as making it easy to layout content in the body of the application with default features. |
| | shinydashboardPlus(29) | Adds functions to enhance the shinydashboard package. |
| | shinyBS(30) | Adds mouse-over tooltips to figures, buttons, and features in the application. |
| | shinyjs(31) | Allows the app to read and use JavaScript applications including the use of toggle buttons and hiding content until a button is activated. |
| | shinyalert(32) | Assists with html code within the application. |
| | shinycssloaders(33) | Adds loading icons for map and plots while the app is loading in the web browser and when generating new plots. |
| | htmltools(34) | Use html code within the application. Used in creation of text sections and loading images. |
| Data processing (spatial and nonspatial) | sf(35) | Load and manipulate spatial data. |
| | aws.s3(36) | Read in data from Amazon Web Services S3 bucket. |
| | dplyr(37) | Manipulate data frames. |
| | tidyr(38) | Wrangling data into correct formats for the application. |
| | magrittr(39) | |
| | purrr(40) | Functions used to calculate rolling averages for case data. |
| | stringr(41) lubridate(42) | Edit and manipulate strings in the data. Edit and manipulate dates to various formats. |
| Leaflet packages | leaflet(43) | Creation of the interactive map on the main page. |
| | leaflet.extras(44) | Enables leaflet to work with plug-ins. |
| Figure and table creation | ggplot2(45) | Creation of trend plots for wastewater and case data plots. |
| | plotly(46) | Wrapper functions turn ggplots into interactive features in the dashboard. |
| | gt(47) | Creation of tables within the application. |

117 2.2 *Database inflow and management*

118 Laboratory testing results are delivered daily by email to a shared email inbox dedicated to
119 this purpose. To support this project, we set up a dedicated “inbox” for laboratory testing results
120 using the OneDrive service from Microsoft. Permission to update the inbox is provided to
121 laboratory operators only. Similar to email, a script processes any new inbox files at regular
122 intervals, including moving processed CSV files out of the inbox and into permanent storage.
123 Email was kept in place because it provides a record of the chain of custody and redundancy.

124 For storage of processed laboratory testing results, we chose to use RSQLite ([https://cran.r-](https://cran.r-project.org/web/packages/RSQLite/index.html)
125 [project.org/web/packages/RSQLite/index.html](https://cran.r-project.org/web/packages/RSQLite/index.html)), an R package that interfaces with the free and
126 widely-used SQLite database software (<https://www.sqlite.org/index.html>). SQLite allows
127 single-file storage of an entire database, which is helpful for backing up and sharing records.
128 Backup copies of this database and CSV lab reports are stored on an Amazon Simple Storage
129 Service (Amazon S3) “bucket.” Amazon S3 buckets are secure cloud object storage instances
130 which can be managed programmatically using the R package `aws.s3` (36). Amazon S3 API
131 “keys” used by `aws.s3` functions are managed on the Amazon Web Services (AWS) console and
132 can be configured for specific use cases, such as providing read-only access to a bucket or a
133 single object within a bucket. Quality checking steps, such as ensuring the reported testing values
134 are within an expected range, are performed at the time of processing laboratory reports for
135 database storage. Records that do not meet quality control standards are automatically flagged
136 for further review and kept from wider dissemination until approved.

137 Laboratory testing results are delivered as soon as laboratory testing is complete.
138 Therefore, the data feeding the dashboard is updated frequently, requiring a remote connection to
139 the database. Rather than set up a fully remote database, which requires another layer of

140 administration, we decided to leverage the Amazon S3 API and the small size of the data needed
141 to run the dashboard. Code embedded in the dashboard to run at startup will transfer and store
142 locally processed files in RDS format — a highly compressed file format native to R — only
143 when updates to the database have been made. This code sends an API call to the S3 bucket,
144 requesting a list of all objects in the bucket and the last time each was modified. The API call
145 checks the modification time of the S3 instance of the dashboard data against the last locally
146 stored copy of that data. If the S3 data were created more recently, an API call to transfer the S3
147 version to dashboard location is made and the new data is loaded into memory for the dashboard
148 to use for that session. The effort to only transfer updated data, rather than the entire database,
149 reduces latency for the dashboard user, as well as decreases cost by limiting the amount of data
150 transferred by the API each month. An alternative to this process would be to transfer data at
151 regular intervals only, but we chose continuous data upload to get as close as we could to real-
152 time dissemination of results.

153 *2.3 Data preprocessing*

154 Once data are organized and safely stored, the next step is to preprocess the data for use by
155 the R Shiny application. We use two primary metrics in the New York State wastewater
156 surveillance network, as described below. Any metrics of interest can be calculated. These
157 metrics are calculated each time new data are deposited in the AWS server (AWS S3 bucket) and
158 the application detects new data. Once the trend and alert metrics are calculated and stored on the
159 server, the dashboard can report them to the user for each location a sample was taken by linking
160 to the correct geography.

161 Each wastewater sample is linked to the geographic location it was sampled from and these
162 are mapped on the main page of the dashboard. Wastewater data are community-level samples

163 and therefore do not reveal any information about individuals making presentation of the spatial
164 information related to the results appropriate without infringing on individual privacy. The
165 spatial data we link to are the geographic coordinates of the sampling location and the sewershed
166 from where that the sample is drawn (the combined area of all sewers linked up to the plant and
167 sampling location). The sewershed is displayed in the map with simplified geometry to increase
168 performance and speed of the dashboard.

169 To provide context for the wastewater data, case and test positivity data are loaded
170 directly into the application through an API call to New York State's COVID-19 database
171 (<https://coronavirus.health.ny.gov/covid-19-testing-tracker>). Case counts per county are
172 displayed alongside wastewater results for the county as well as with rolling averages for active
173 cases and test positivity per day. These data, while limited due to underlying biases, show that
174 trends in wastewater commonly follow the trends in case data providing a visual link for users.

175 The last set of data used in the dashboard are spatial layers for counties, sewersheds, and
176 wastewater treatment plants. County boundaries were obtained from the U.S. Census Tiger/Line
177 shapefiles database (48) and sewershed boundaries were drawn as part of a separate data
178 collection effort (49). Wastewater treatment plant coordinates were downloaded from the New
179 York State Department of Environmental Conservation (DEC) website (50). All data are linked
180 to the sampling point and sewershed boundary, which allows users to focus on the data for their
181 community.

182 *2.4 Public health metrics*

183 To communicate transmission dynamics, we chose to communicate two metrics: alert
184 levels of SARS-CoV-2 detected in wastewater and trends in detection. Alert levels were based
185 on three categories that were found in previous research to correlate highly with geocoded case

186 counts within the sampling areas (51). Trends were calculated using a two-week linear trend of
187 the change in wastewater results over time. By providing the quantity of wastewater detections
188 of SARS-CoV-2 alongside the trend, users can see where a community is currently at regarding
189 estimated levels of the virus and whether transmission is increasing or decreasing soon.

190 *2.5 R Shiny Code*

191 *2.5.1 Shiny Dashboard*

192 R Shiny is a package that uses R code to build interactive web applications(27). We used
193 the package shinydashboard (28) to provide a preset structure to the dashboard including the
194 initial layout. The base layout of shinydashboard includes a header, sidebar, and main body that
195 can be filled with interactive content for the users. This template reduced some of the hardcoding
196 necessary create these additional features.

197 *2.5.2 Leaflet*

198 One of our main aims was to adequately communicate the spatial coverage of the
199 surveillance network in New York to both show our extent, but also to support a diverse user
200 group. For example, users come from different areas (e.g., counties, cities) and while being able
201 to see the entire state is important, it was also important that we support a more granular view for
202 those looking for information of most relevant to their locations. The main page of our dashboard
203 with a Leaflet map using the R package Leaflet (43). Leaflet is interactive map-making software
204 designed for use with many coding languages and the interface is simple and easy to use by
205 dashboard visitors. Leaflet also includes built in features allowing users to set the zoom level,
206 move the map view in different directions, and click map locations to get more information. The
207 information presented on a map click can be customized in the dashboard, which allowed our
208 team to add important information to points of interest such as SARS-CoV-2 detection level and

209 trend as well as metadata about the treatment plant sampling location including estimated
210 population served. Leaflet can work with Environmental Systems Research Institute or ESRI
211 shapefiles as well as table data with geocoordinates. The majority of user interaction on our
212 dashboard is via the Leaflet map, which lets users click locations of interest to then learn more
213 about detection level and trends for that location. This gives the user the ability to navigate to
214 anywhere in New York. increases the potential user population to be anyone within the state of
215 New York.

216 Trend plots

217 We built trend plots using the R package `ggplot2`(45) and made interactive using the R
218 package `plotly` (46). The `plotly` program can be applied to static plots to make them interactive
219 and increases their usability for interactive dashboards. By making the trend plots interactive, we
220 let the users view all the data over time for their region and manipulate the plot to view specific
221 time periods in which they are interested.

222 2.5.3 *Interactivity*

223 The dashboard's Leaflet map has many interactive elements, which lets users select points
224 and regions of interest where wastewater sampling is occurring. When users select points on the
225 map counterpart trend plots are updated that correspond to the point. In addition, different trend
226 plots are available to the user and selectable via sidebar radio buttons.

227 2.5.4 *Code management*

228 The R source code is a collaborative effort and is shared and managed in a GitHub
229 repository to ensure version control. GitHub is very common code sharing management option
230 used for version control of development-related files. It also allowed for formal code
231 collaboration practices. The current repository is private due data sharing restrictions, however, a

232 duplicate repository with the raw code is publicly accessible from this link
233 (<https://dthill196.github.io/SARS-2-Dashboard-Tutorial/>). The duplicate repository includes all
234 the code used to generate the dashboard as well as supporting data.

235 2.6 *R Shiny Server*

236 The dashboard is hosted on shinyapps.io, an app hosting service. This service comes with
237 different payment tiers for support. We selected shinyapps.io for hosting because it gave use the
238 greatest freedom for managing the dashboard and code allowing us to freely update the source
239 code when necessary. . In addition, shinyapps.io allows users to create as many hosted apps as
240 desired so, we were able to establish a private, staging environment. The staging environment is
241 accessible only to invited users and allows us to test development innovations before going live.

242 Web analytics

243 To evaluate dashboard viewership, we ran a summary of views and use using Similar Web
244 (<https://www.similarweb.com/>). Similar Web is a for-profit service that summarizes website
245 usage and provides some limited data for free to users. We obtained a summary of site visits
246 between the months of September and November 2022 as well as basic information about how
247 long users stayed on the site and what links they clicked on.

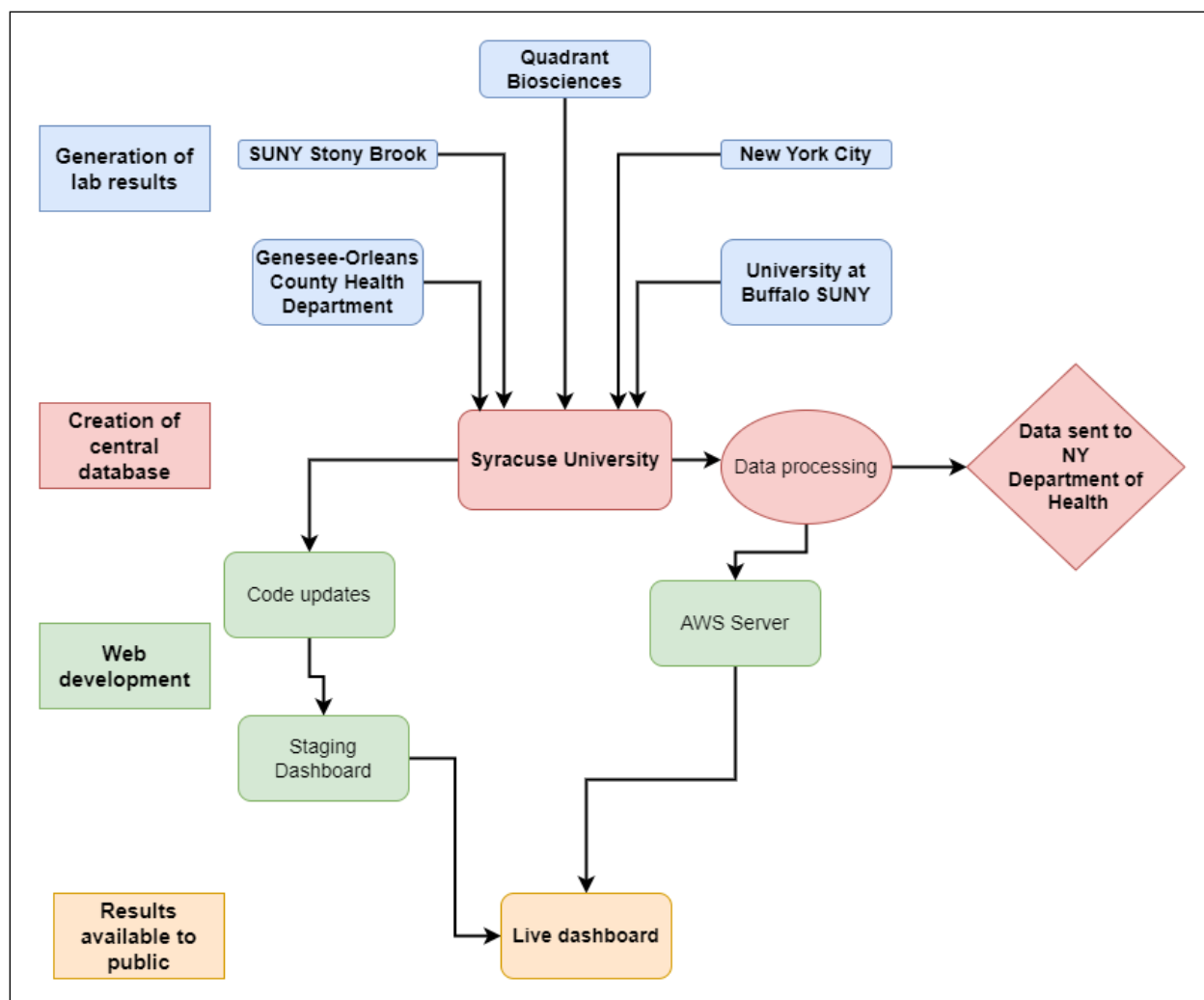
248

249 **3 Resources and code availability**

250 All code used to create the dashboard is publicly available at
251 <https://dthill196.github.io/SARS-2-Dashboard-Tutorial/>. In addition, we created a supplemental
252 tutorial document to explain the code and its purpose in our dashboard. The live and up-to-date
253 dashboard is available at <https://mbcolli.shinyapps.io/SARS2EWSP/#>.

254 4 Results

255 We received quantification levels for SARS-CoV-2 and associated data from the
256 laboratories testing wastewater within 24 hours of sample collection, at which point results are
257 processed by Syracuse University, the central location for all data management (Figure 1). The
258 data are then delivered to the AWS S3 bucket where the dashboard code monitors for updates.
259 Once a data update is detected, dashboard figures are updated to display the latest results. Time
260 from sample collection to reporting to the dashboard was 60 hours or less for most locations
261 from day zero for sample collection to day three after sample collection.



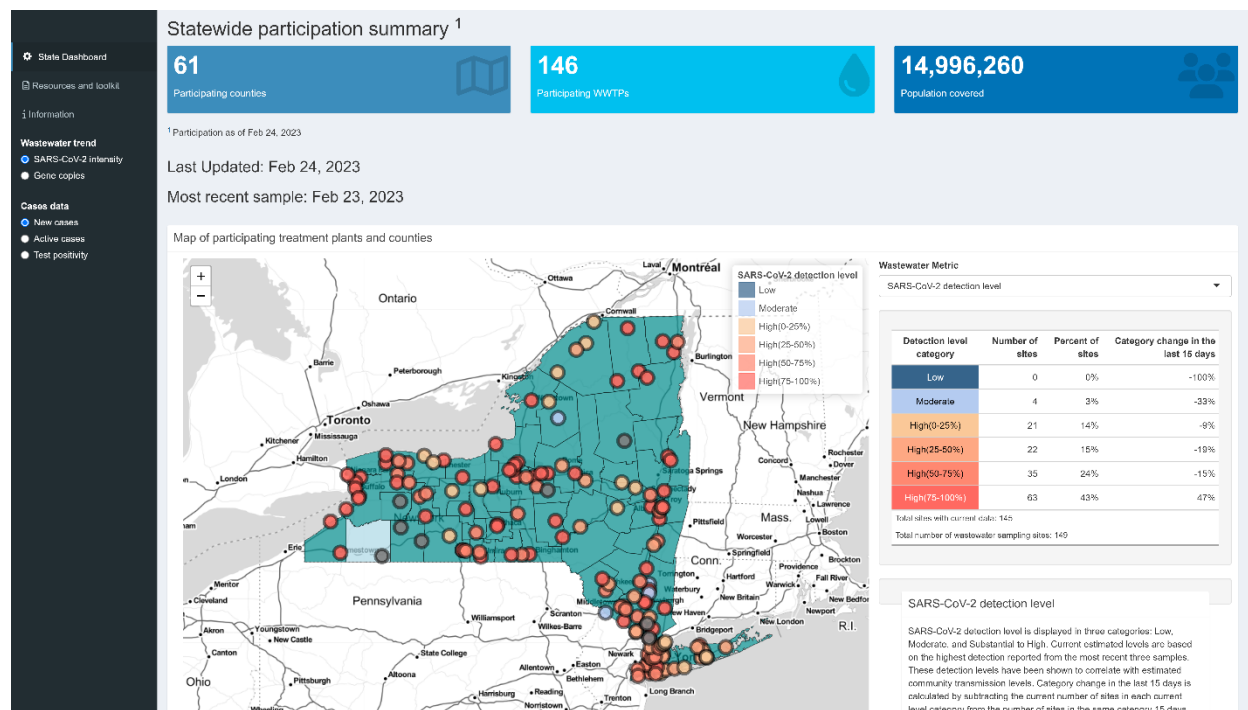
262

263 **Figure 1** Dashboard workflow. Wastewater samples are processed by participating laboratories.
264 Resulted data is then sent to Syracuse University for processing, management, and upload to the
265 AWS S3 bucket before being published to the dashboard. Processed data are sent to the New
266 York State Department of Health for submission to the National Wastewater Surveillance
267 System (24).

268

269 Displayed on our Leaflet map, we link each wastewater sample to its sampling location
270 allowing users to click on a geography of interest and show tailored results (Figure 2). Local
271 leadership in that jurisdiction can use these data to make public health decisions such as
272 recommending vaccination (52) and the public can use these data to guide their level of social
273 interactions. Further, the interactivity of the Leaflet map lets users choose where they want to

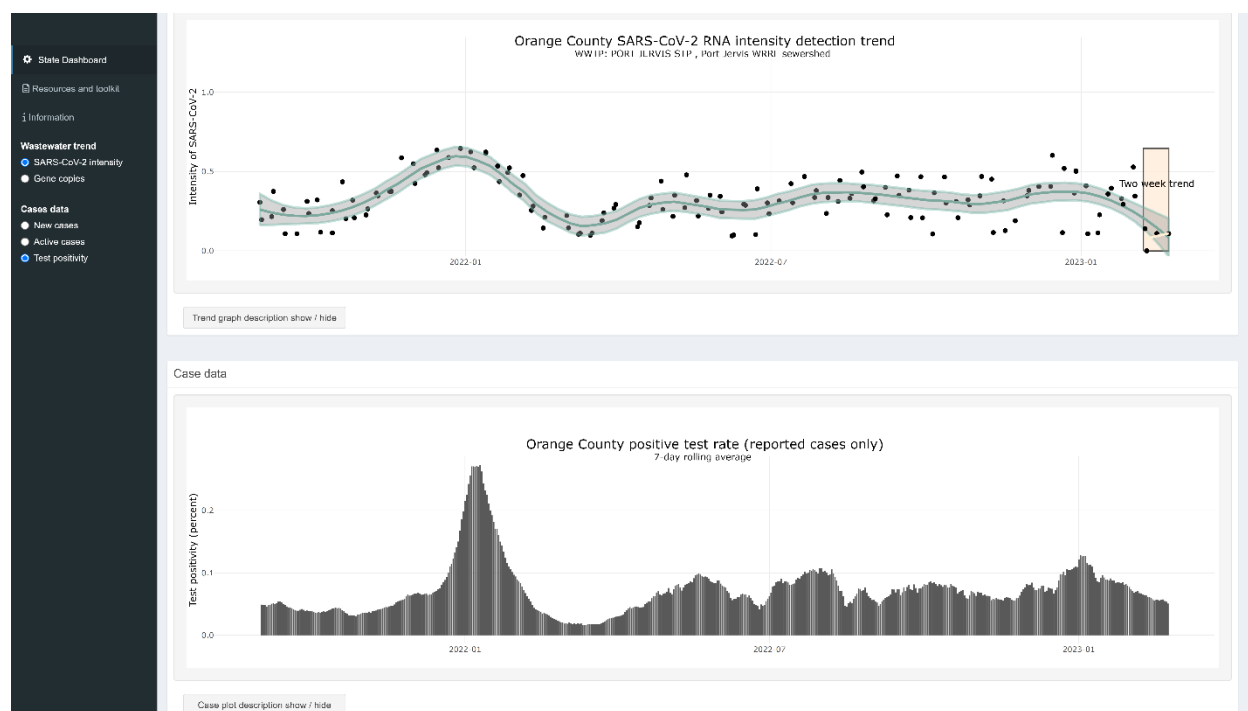
274 examine results, increasing the relevance of the dashboard to many different users such as media
275 outlets seeking to communicate local conditions to users like in Ithaca, NY (53). Trends in
276 detection were linked to each sample location and inform the relevant community about disease
277 transmission dynamics in that area.
278



279
280 **Figure 2:** Screenshot of the dashboard landing page showing the Leaflet map on the landing
281 page. Users can select locations by clicking around the map and zoom in to view more detail
282 about a sampling location most relevant to their interests. The map can display different metrics,
283 including current trend and detection levels using a dropdown on the top right.
284

285 Detection levels are displayed to viewers in three categories: Low, Moderate, and High
286 (high is further broken down into four quantiles for high levels determined by quantifiable
287 detections of SARS-CoV-2). Each of these categories corresponds to CDC categories for
288 community transmission prior to February 2022, which were low transmission (< 10 weekly
289 cases per 100,000 population), moderate transmission (10-49 weekly cases per 100,000

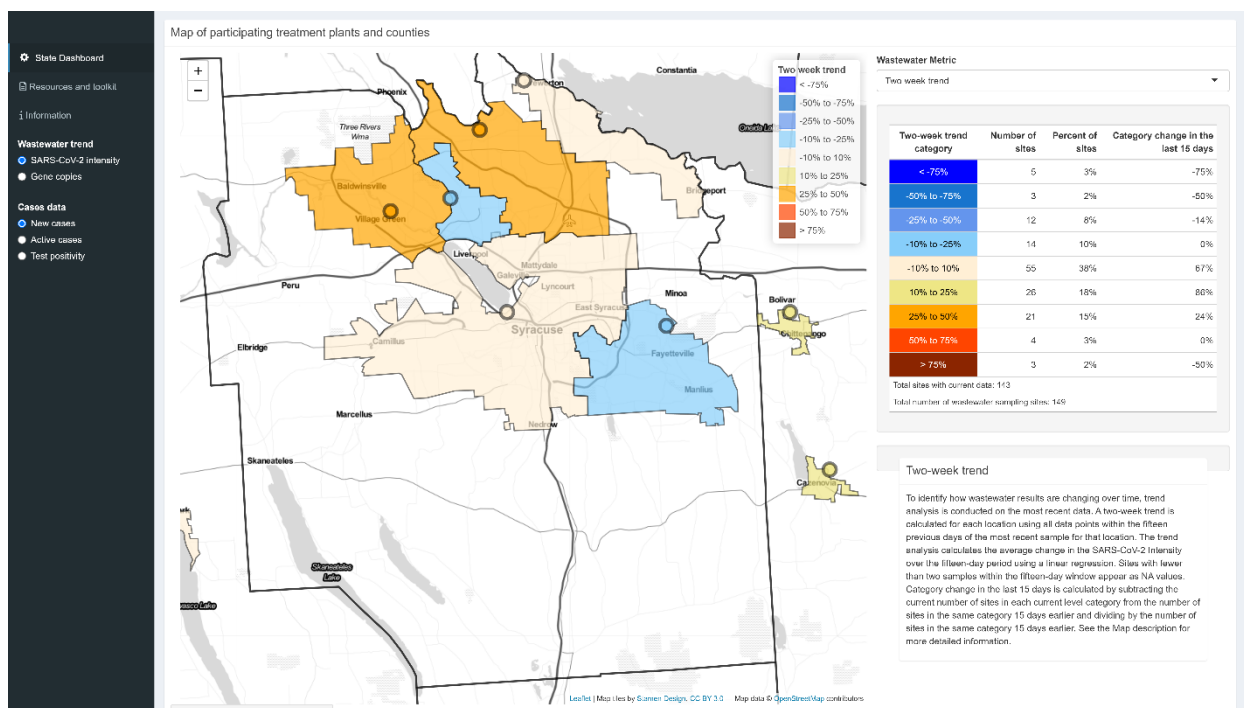
290 population) and substantial to high transmission (> 50 weekly cases per 100,000 population). In
291 addition, trend information is reported to the viewer as the percent change over two weeks in the
292 normalized levels of SARS-CoV-2 in wastewater at each site. The change in the number of sites
293 that fall within each detection level and trend category are also reported showing how
294 transmission dynamics have changed since previous data were reported (see Figure 2). We also
295 display the trend in data as a plot showing the normalized amount of SARS-CoV-2 detected on
296 each sampling day since sampling began to give viewers the opportunity to compare recent
297 detections to past levels. Lastly, we highlight the two weeks of data used to calculate the trend
298 information to differentiate the recent results from previous days (Figure 3).



300 **Figure 3:** Trend in wastewater detection of SARS-CoV-2 normalized by human fecal indicator
301 (crAssphage in this instance) to create a measure of SARS-CoV-2 “intensity” in the wastewater.
302 Intensity follows active case trends very closely.
303

304 All data are reported at the sampling site-level (the wastewater treatment plant) and users
305 can “zoom in” to areas of the Leaflet map that show the borders of the treatment plant’s

306 sewershed (Figure 4). This provides important spatial context for the users and shows what
307 communities are contributing to the data shown.
308



309
310 **Figure 4:** Sewershed level zoom on the Leaflet map with outlines for each treatment plant's
311 service area and associated trend information.
312

313 As mentioned, we used Similar Web to assess usage of the dashboard. Between September
314 and November 2022 our dashboard had 8,373 total visits, with 62.85 percent made by mobile
315 users and 37.15 percent by desktop users. The average duration that users spent on the website
316 was 1 minute and 49 seconds with 80.43 percent of users closing the website after that time.
317 Most users (61.64 percent) visited the site through direct links, which means they may have had
318 the website URL stored in their search engine with 30.34 percent of users going to the site
319 through a referral link such as from the New York State DOH website
320 (<https://www.health.ny.gov/environmental/wastewater.htm>). The remaining users captured in the

321 report linked to the site from social media (4.28 percent) or organic searches (3.73 percent).

322 Users further engaged with links provided on the dashboard including links to New York State's
323 health data website and the CDC's National Wastewater Surveillance website.

324 **5 Discussion**

325 *5.1 Dashboards as public health communication tools*

326 Public health problems such as COVID-19 require timely reporting of data, information on
327 geographic extent of risk, and information on trends to give users the tools they need to make the
328 best decision for their situation. Dashboards are one tool that New York State selected for
329 collecting and disseminating wastewater surveillance data to manage the spread of COVID-19 in
330 the state. Trend and current state of disease are two of the essential components of infectious
331 disease surveillance that we present to users (1). Feedback from local health departments to our
332 development team included interest in understanding the trends presented and how they could
333 communicate them to the public. Decisions made by public health officials in different counties
334 across New York State that were informed by the dashboard include putting out press releases on
335 current trends from wastewater(52,53) and crafting public health messages about wastewater
336 (54).

337 Using R Shiny, we were able to develop and maintain a public dashboard useable by
338 different areas and individuals in New York State that is timely, provides information of
339 geographic relevance and significance, and conveys key metrics about infectious disease
340 transmission including trends. The use of the R coding language makes the dashboard easy to
341 update over time with the development of new analyses by the scientific team. The dashboard is
342 flexible and versatile and we anticipate that its infrastructure will be well suited to support of
343 data visualization and risk communication for future public health concerns.

344 Based on visitor data to the website, we know that users spend an average of less than two
345 minutes on the dashboard page. These results suggest that graphics on the dashboard must be
346 easily interpreted and users are obtaining the information they need quickly. This short time span
347 is important to keep in mind for future development to make sure new graphics are not overly
348 complex and retain the same ease-of-use in the present dashboard. Further, most users arrive at
349 the website through a direct web link (a bookmarked URL). These users are most likely public
350 health officials or treatment plant operators that were provided the link to the dashboard as part
351 of their onboarding procedure so they can get continuous updates about their county's
352 surveillance status. This means that most users of the dashboard are members of the network or
353 affiliated with local health departments. Still, a little over thirty percent of users arrived at the
354 site from a referral link from the New York DOH website, meaning that there are still new users
355 arriving at the page. Such referral links are important for ensuring the public can find the
356 dashboard. In addition, our low number of links from social media might suggest that more work
357 could be done to "spread the word" about the dashboard and what how it can be used.

358 It is important to note that dashboards, due to their flexibility and customizability, can
359 literally show whatever data the creators desire. While this flexibility can be a powerful public
360 health tool, it also means that they are potentially biased toward the skills, interests, and fields of
361 the interests of the designers and owners (12). As such we advocate that dashboard developers be
362 as transparent as possible about data collection and manipulation, with open data availability
363 being a gold-standard (22,55). In addition to designing dashboards to be useful and accurately
364 present public health data to users, developers must consider both the resources and time needed
365 to develop and maintain a dashboard (56) and that dashboards can outlive their usefulness (13).
366 Keeping these factors in mind is an important dashboard managerial effort. For example, over

367 the course of a dashboards useful life it will need regular maintenance, up-to-date metrics, and
368 intervention information and will change over time. Old and outdated information must be
369 actively removed when no longer informative or needed. In the eventual sense the dashboard will
370 need to be properly archived and retired. Such considerations are important for ensuring optimal
371 use of resources while maintaining relevant tools for public health action.

372 *5.2 Application to other pathogens and public health issues*

373 Key steps in the process for building our dashboard to support the COVID-19 response can
374 be applied to other public health concerns. These include data management and storage and the
375 general workflow shown in Figure 1. Different pathogens will have their own nuances that
376 should be considered, and environmental toxins are quite different from infectious diseases.
377 Expert understanding of what the wastewater surveillance data suggest is needed to develop
378 metrics that are ready to be communicated to the public. Once metrics are developed, the data
379 can be prepared and stored in a comparable way that we present, including the use of a readable
380 file on a private data server that R can process and use to update the dashboard code. This is both
381 timely and avoids an individual having to manually publish the dashboard each time new data
382 become available. In addition, many of the features we included in our dashboard can be applied
383 to other public health projects including the Leaflet map and trend graphs.

384 The Leaflet map is important in that it shows the spatial coverage of the project and gives
385 users a clear understanding of the community linked to the sample. This can help with decision-
386 making by both public health managers and the public. Data sensitivity is an important
387 consideration when displaying geographic data on a public dashboard. While our project uses
388 community-level samples from wastewater, wastewater surveillance can also be applied at
389 smaller spatial scales, including the building-level. At the level of the building, developers might

390 consider leaving the map out of publicly releases or aggregating the data to higher levels of
391 geography to avoid infringement on privacy. Alternatively, if geographic information is a key
392 facet, then developers might consider a private hosting options or one internal to local health
393 departments. Shinyapps.io does allow one to privately deploy dashboards and only viewable by
394 authenticated users. This can help ensure privacy while also letting key individuals use data to
395 support public health policy and intervention.

396 The trend graphs and user interface we developed are also adaptable to other public health
397 concerns. Substitution of figures and graphics can be done based on the project. What we have
398 built is not prescriptive in any way and R Shiny is flexible allowing new users to modify and
399 improve upon what we have developed.

400 *5.3 Lessons learned and future directions*

401 Initial prototype development of our dashboard took two months or approximately 150
402 person hours between two developers. The final dashboard, in its state at the time of this
403 publication, took an additional three months and an estimated 300 person hours spread between
404 three developers. Along the way, we found testing the application before it is published to be
405 essential, and we certainly built off the success of others. Testing the application before it was
406 published was a key component of each stage of development. Our team did not use a staging
407 dashboard initially, and while we were able to prepare and publish the dashboard successfully,
408 subsequent updates did not always move seamlessly to the live dashboard. Introduction of the
409 step for staging the dashboard in a private domain to test its features online became a key and
410 valuable step to avoid live updates that might contain bugs or issues that could hamper users.
411 Another goal we had was to directly transfer data from emails when they entered the inbox. A

412 script could be written to automatically pull CSV attachments from emails to be processed for
413 storage in a database as part of a future effort.

414 Annotation of the code is easy to do in R and makes keeping a record of activity possible.
415 Publishing the code to a GitHub repository allowed our team to collaborate on the code and keep
416 track of changes to maintain version control. R Shiny includes many nested functions and steps
417 that can be difficult to disentangle if they are not clearly identified. Therefore, we took extra
418 steps to indicate the beginning of new function calls and the closing of those same function calls
419 in the code through annotations. This made it easier to see when something started or ended and
420 to find errors in the code when they appeared. One other point for future development and use is
421 to set up web analytics when the dashboard is made live to monitor traffic and use. While we
422 were able to obtain some information after the dashboard was live, having built-in analytics such
423 as through Google Analytics could have provided more immediate and long-term information on
424 visits, usership, and public health reach. Such information is essential if you are to assess the
425 impact of development change effectiveness.

426 The open-source nature of R means that our success is built on the work of others. The
427 resulting dashboard and tutorial we have developed build upon successful code and dashboards
428 that were developed long before COVID-19. This allowed us to focus on tailoring the dashboard
429 to the needs of our specific project rather than having to completely start from scratch or develop
430 our own dashboard layout. Using shinydashboard, Leaflet, and the other packages we list in
431 Table 2 allowed us to take the essential information we wanted to communicate about SARS-
432 CoV-2 detection and build a user interface that best communicated the data to different users.

433 The future of our dashboard includes further refinement features we already have and
434 development of new functionality. One step in the dashboard code that we would like to separate

435 is the data preprocessing. While pre-processing data during the launch of the application does not
436 currently hamper performance, there this step could slow down the dashboard in the future with
437 larger datasets. In addition, our dashboard has many of the components identified as standard for
438 a dashboard on infectious diseases including providing quantitative results with areas to improve
439 such as providing downloadable source data (22,55). The dashboard will change to reflect the
440 most up-to-date information and tools that public health practitioners need to manage COVID-19
441 and understand wastewater data, including the addition of SARS-CoV-2 sequencing data. The
442 reproducible nature of the dashboard that we created will make it instrumental for future
443 pathogens and helpful for other groups looking to develop similar tools. Such tools continue to
444 grow and evolve, offering new opportunities for public engagement, communication, and action
445 to improve public health and community well-being.

446 **6 References**

- 447 1. Murray J, Cohen AL. Infectious Disease Surveillance. *International Encyclopedia of Public*
448 *Health*. 2017;222–9.
- 449 2. Pulicharla R, Kaur G, Brar SK. A year into the COVID-19 pandemic: Rethinking of
450 wastewater monitoring as a preemptive approach. *Journal of Environmental Chemical*
451 *Engineering*. 2021 Oct 1;9(5):106063.
- 452 3. Polo D, Quintela-Baluja M, Corbishley A, Jones DL, Singer AC, Graham DW, et al. Making
453 waves: Wastewater-based epidemiology for COVID-19 – approaches and challenges for
454 surveillance and prediction. *Water Research*. 2020 Nov 1;186:116404.
- 455 4. Olesen SW, Imakaev M, Duvallet C. Making waves: Defining the lead time of wastewater-
456 based epidemiology for COVID-19. *Water Research*. 2021 Sep 1;202:117433.
- 457 5. Smith T, Cassell G, Bhatnagar A. Wastewater surveillance can have a second act in COVID-
458 19 vaccine distribution. *JAMA Health Forum*. 2021;2(1):201616.
- 459 6. Crisan A. The Importance of Data Visualization in Combating a Pandemic. *Am J Public*
460 *Health*. 2022 Jun;112(6):893–5.
- 461 7. Koch T. Welcome to the revolution: COVID-19 and the democratization of spatial-temporal
462 data. *Patterns*. 2021 Jul 9;2(7):100272.

- 463 8. Lechner B, Fruhling A. Towards Public Health Dashboard Design Guidelines. In: Nah FFH,
464 editor. HCI in Business [Internet]. Cham: Springer International Publishing; 2014 [cited
465 2022 Oct 24]. p. 49–59. (Hutchison D, Kanade T, Kittler J, Kleinberg JM, Kobsa A, Mattern
466 F, et al., editors. Lecture Notes in Computer Science; vol. 8527). Available from:
467 http://link.springer.com/10.1007/978-3-319-07293-7_5
- 468 9. Cheng CK, Ip DK, Cowling BJ, Ho LM, Leung GM, Lau EH. Digital Dashboard Design
469 Using Multiple Data Streams for Disease Surveillance With Influenza Surveillance as an
470 Example. *Journal of Medical Internet Research*. 2011 Oct 14;13(4):e1658.
- 471 10. Gleeson J, Kitchin R, McCarthy E. Dashboards and Public Health: The Development,
472 Impacts, and Lessons From the Irish Government COVID-19 Dashboards. *Am J Public*
473 *Health*. 2022 Jun;112(6):896–9.
- 474 11. Bilal U, McCulley E, Li R, Rollins H, Schnake-Mahl A, Mullachery PH, et al. Tracking
475 COVID-19 Inequities Across Jurisdictions Represented in the Big Cities Health Coalition
476 (BCHC): The COVID-19 Health Inequities in BCHC Cities Dashboard | *AJPH* | Vol. 112
477 Issue 6. *American Journal of Public Health*. 2022;112(6):904–12.
- 478 12. Dasgupta N, Kapadia F. The Future of the Public Health Data Dashboard | *AJPH* | Vol. 112
479 Issue 6. *American Journal of Public Health*. 2022;112(6):886–8.
- 480 13. Thorpe LE, Gourevitch MN. Data Dashboards for Advancing Health and Equity: Proving
481 Their Promise? | *AJPH* | Vol. 112 Issue 6. *American Journal of Public Health*.
482 2022;112(6):889–92.
- 483 14. Dong E, Du H, Gardner L. An interactive web-based dashboard to track COVID-19 in real
484 time. *The Lancet Infectious Diseases*. 2020 May 1;20(5):533–4.
- 485 15. Wollenstein-Betech S, Cassandras CG, Paschalidis ICh. Personalized predictive models for
486 symptomatic COVID-19 patients using basic preconditions: Hospitalizations, mortality, and
487 the need for an ICU or ventilator. *International Journal of Medical Informatics*. 2020 Oct
488 1;142:104258.
- 489 16. Ai Y, Davis A, Jones D, Lemeshow S, Tu H, He F, et al. Wastewater SARS-CoV-2
490 monitoring as a community-level COVID-19 trend tracker and variants in Ohio, United
491 States. *Science of The Total Environment*. 2021 Dec 20;801:149757.
- 492 17. Talagala TS, Shashikala R. Interactive Dashboard to Monitor the COVID-19 Outbreak and
493 Vaccine Administration [Internet]. arXiv; 2022 [cited 2022 Sep 7]. Available from:
494 <http://arxiv.org/abs/2205.07286>
- 495 18. Młoczek W, Lew R. Forecasting trajectories of an emerging epidemic with mathematical
496 modeling in an online dashboard: The case of COVID-19 [Internet]. *Epidemiology*; 2020
497 May [cited 2022 Sep 7]. Available from:
498 <http://medrxiv.org/lookup/doi/10.1101/2020.05.21.20108753>

- 499 19. Sharara N, Endo N, Duvallet C, Ghaeli N, Matus M, Heussner J, et al. Wastewater network
500 infrastructure in public health: Applications and learnings from the COVID-19 pandemic.
501 PLOS Global Public Health. 2021 Dec 2;1(12):e0000061.
- 502 20. Larsen DA, Wigginton KR. Tracking COVID-19 with wastewater. *Nat Biotechnol.* 2020
503 Oct;38(10):1151–3.
- 504 21. Qasmieh SA, Robertson MM, Teasdale CA, Kulkarni SG, Nash D. Estimating the Period
505 Prevalence of Severe Acute Respiratory Syndrome Coronavirus 2 (SARS-CoV-2) Infection
506 During the Omicron (BA.1) Surge in New York City (NYC), 1 January to 16 March 2022.
507 *Clinical Infectious Diseases.* 2022 Aug 12;ciac644.
- 508 22. Naughton CC, Holm RH, James BP, Smith T. Online dashboards for SARS-CoV-2
509 wastewater data need standard best practices: an environmental health communication
510 agenda [Internet]. *medRxiv*; 2022 [cited 2022 Sep 7]. p. 2022.06.08.22276124. Available
511 from: <https://www.medrxiv.org/content/10.1101/2022.06.08.22276124v1>
- 512 23. Kamel Boulos MN, Geraghty EM. Geographical tracking and mapping of coronavirus
513 disease COVID-19/severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2)
514 epidemic and associated events around the world: how 21st century GIS technologies are
515 supporting the global fight against outbreaks and epidemics. *International Journal of Health
516 Geographics.* 2020 Mar 11;19(1):8.
- 517 24. Kirby AE, Walters MS, Jennings WC, Fugitt R, LaCross N, Mattioli M, et al. Using
518 Wastewater Surveillance Data to Support the COVID-19 Response — United States, 2020–
519 2021. *MMWR Morb Mortal Wkly Rep.* 2021 Sep 10;70(36):1242–4.
- 520 25. Karthikeyan S, Nguyen A, McDonald D, Zong Y, Ronquillo N, Ren J, et al. Rapid, Large-
521 Scale Wastewater Surveillance and Automated Reporting System Enable Early Detection of
522 Nearly 85% of COVID-19 Cases on a University Campus. McGrath J, editor. *mSystems.*
523 2021 Aug 31;6(4):e00793-21.
- 524 26. R Core Team. R: A language and environment for statistical computing. [Internet]. Vienna,
525 Austria: R Foundation for Statistical Computing; 2021. Available from: [https://www.R-](https://www.R-project.org/)
526 [project.org/](https://www.R-project.org/)
- 527 27. Chang W, Cheng J, Allaire JJ, Sievert C, Schloerke B, Xie Y, et al. shiny: Web Application
528 Framework for R. 2021.
- 529 28. Chang W, Borges Ribeiro B. shinydashboard: Create Dashboards with “shiny.” 2021.
- 530 29. Granjon D. shinydashboardPlus: Add More “AdminLTE2” Components to
531 “shinydashboard” [Internet]. 2021. Available from: [https://CRAN.R-](https://CRAN.R-project.org/package=shinydashboardPlus)
532 [project.org/package=shinydashboardPlus](https://CRAN.R-project.org/package=shinydashboardPlus)
- 533 30. Bailey E. shinyBS: Twitter Bootstrap Components for shiny [Internet]. 2022. Available
534 from: <https://CRAN.R-project.org/package=shinyBS>

- 535 31. Attali D. shinyjs: Easily Improve the User Experience of Your Shiny Apps in Seconds
536 [Internet]. R; 2021. Available from: <https://CRAN.R-project.org/package=shinyjs>
- 537 32. Attali D, Edwards T. shinyalert: Easily Create Pretty Popup Messages (Modals) in “shiny”
538 [Internet]. 2021. Available from: <https://CRAN.R-project.org/package=shinyalert>
- 539 33. Sail A, Attali D. shinycssloaders: Add Loading Animations to a “shiny” Output while It’s
540 Recalculating [Internet]. 2020. Available from: [https://CRAN.R-](https://CRAN.R-project.org/package=shinycssloaders)
541 [project.org/package=shinycssloaders](https://CRAN.R-project.org/package=shinycssloaders)
- 542 34. Cheng J, Sievert C, Schloerke B, Chang W, Xie Y, Allen J. htmltools: Tools for HTML
543 [Internet]. 2021. Available from: <https://CRAN.R-project.org/package=htmltools>
- 544 35. Pebesma E. Simple features for R: Standardized support for spatial vector data. The R
545 Journal. 2018;10(1):439–46.
- 546 36. Leeper TJ. aws.s3: AWS S3 Client Package. 2020.
- 547 37. Wickham H, Francois R, Henry L, Muller K. dplyr: A Grammar of Data Manipulation
548 [Internet]. 2022. Available from: <https://CRAN.R-project.org/package=dplyr>
- 549 38. Wickham H, Girlich M. tidyr: Tidy Messy Data [Internet]. 2022. Available from:
550 <https://CRAN.R-project.org/package=tidyr>
- 551 39. Bache SM, Wickham H. magrittr: A Forward-Pipe Operator for R [Internet]. 2022. Available
552 from: <https://CRAN.R-project.org/package=magrittr>
- 553 40. Henry L, Wickham H. purrr: Functional Programming Tools [Internet]. 2020. Available
554 from: <https://CRAN.R-project.org/package=purrr>
- 555 41. Wickham H. stringr: Simple, Consistent Wrappers for Common String Operations [Internet].
556 2019. Available from: <https://CRAN.R-project.org/package=stringr>
- 557 42. Grolemund G, Wickham H. Dates and Times Made Easy with lubridate. Journal of Statistical
558 Software. 2011 Apr 7;40:1–25.
- 559 43. Cheng J, Karambelkar B, Xie Y. leaflet: Create Interactive Web Maps with the JavaScript
560 "Leaflet" Library [Internet]. 2022. Available from: [https://CRAN.R-](https://CRAN.R-project.org/package=leaflet)
561 [project.org/package=leaflet](https://CRAN.R-project.org/package=leaflet)
- 562 44. Karambelkar B, Schloerke B. leaflet.extras: Extra Functionality for “leaflet” Package
563 [Internet]. 2018. Available from: <https://CRAN.R-project.org/package=leaflet.extras>
- 564 45. Wickham H. ggplot2: Elegant Graphics for Data Analysis [Internet]. Springer-Verlag New
565 York; Available from: <https://ggplot2.tidyverse.org>
- 566 46. Sievert C. Interactive Web-Based Data Visualization with R, plotly, and shiny [Internet].
567 Chapman and Hall/CRC; 2020. Available from: <https://plotly-r.com>

- 568 47. Iannone R, Cheng J, Schloerke B. gt: Easily Create Presentation-Ready Display Tables
569 [Internet]. 2022. Available from: <https://CRAN.R-project.org/package=gt>
- 570 48. Walker K. tigris: Load Census TIGER/Line Shapefiles [Internet]. 2022. Available from:
571 <https://CRAN.R-project.org/package=tigris>
- 572 49. Hill DT, Larsen DA. Using geographic information systems to link population estimates to
573 wastewater surveillance data in New York State, USA [Internet]. medRxiv; 2022 [cited 2022
574 Aug 31]. p. 2022.08.23.22279124. Available from:
575 <https://www.medrxiv.org/content/10.1101/2022.08.23.22279124v1>
- 576 50. DEC. Wastewater Treatment Plants | State of New York [Internet]. 2022 [cited 2022 Jun 28].
577 Available from: <https://data.ny.gov/Energy-Environment/Wastewater-Treatment-Plants/2v6p-juki>
- 579 51. Larsen DA, Collins MB, Du Q, Hill D, Insaf TZ, Kilaru P, et al. Coupling freedom from
580 disease principles and early warning from wastewater surveillance to improve health
581 security. PNAS Nexus. 2022 Mar 1;1(1):pgac001.
- 582 52. Albany County. County Executive McCoy Provides Update on Albany County's COVID-19
583 Response Wastewater Surveillance Showing Declining Infections at Albany's North & South
584 Wastewater Treatment Plants [Internet]. [cited 2023 Feb 24]. Available from:
585 <https://www.albanycounty.com/Home/Components/News/News/1977/59?npage=2>
- 586 53. St.Laurent S. COVID and the Greater Ithaca Area, February 21st [Internet]. 14850.com.
587 [cited 2023 Feb 24]. Available from: <https://www.14850.com/022130467-covid-ithaca-0220/>
- 588 54. Silberstein R. How wastewater surveillance could help New Yorkers live with COVID-19
589 [Internet]. Times Union. 2022 [cited 2023 Feb 24]. Available from:
590 <https://www.timesunion.com/news/article/Wastewater-screening-helped-eradicate-polio-For-17141695.php>
591
- 592 55. Naughton CC, Roman FA, Alvarado AGF, Tariqi AQ, Deeming MA, Bibby K, et al. Show
593 us the Data: Global COVID-19 Wastewater Monitoring Efforts, Equity, and Gaps [Internet].
594 medRxiv; 2021 [cited 2022 Sep 7]. p. 2021.03.14.21253564. Available from:
595 <https://www.medrxiv.org/content/10.1101/2021.03.14.21253564v1>
- 596 56. Dixon, Dearth S, Duszynski TJ, Grannis SJ. Dashboards Are Trendy, Visible Components of
597 Data Management in Public Health: Sustaining Their Use After the Pandemic Requires a
598 Broader View. American Journal of Public Health. 112(6):900–3.

599

600

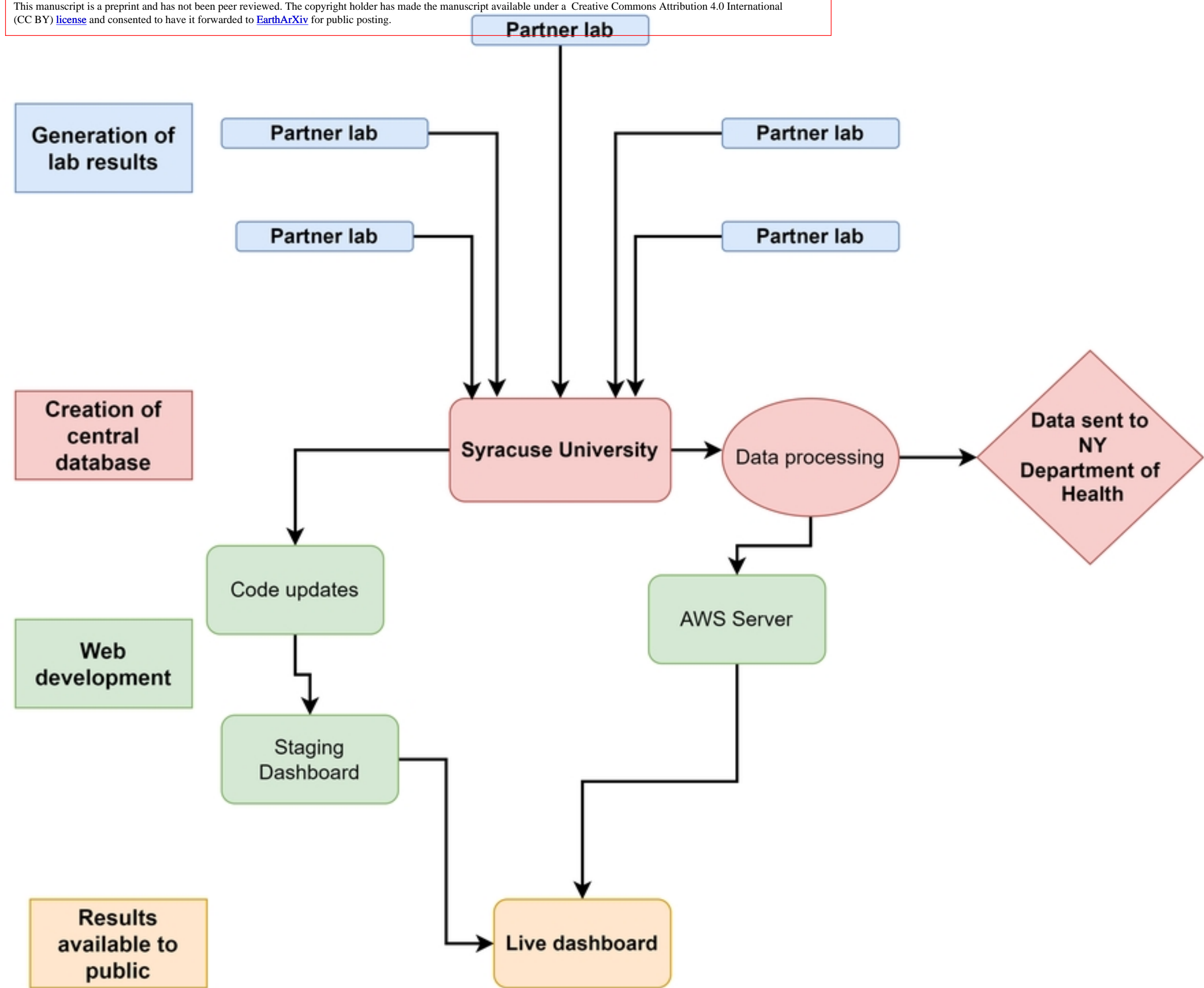


Figure 1

Statewide participation summary ¹

61

Participating counties



146

Participating WWTPs



14,996,260

Population covered

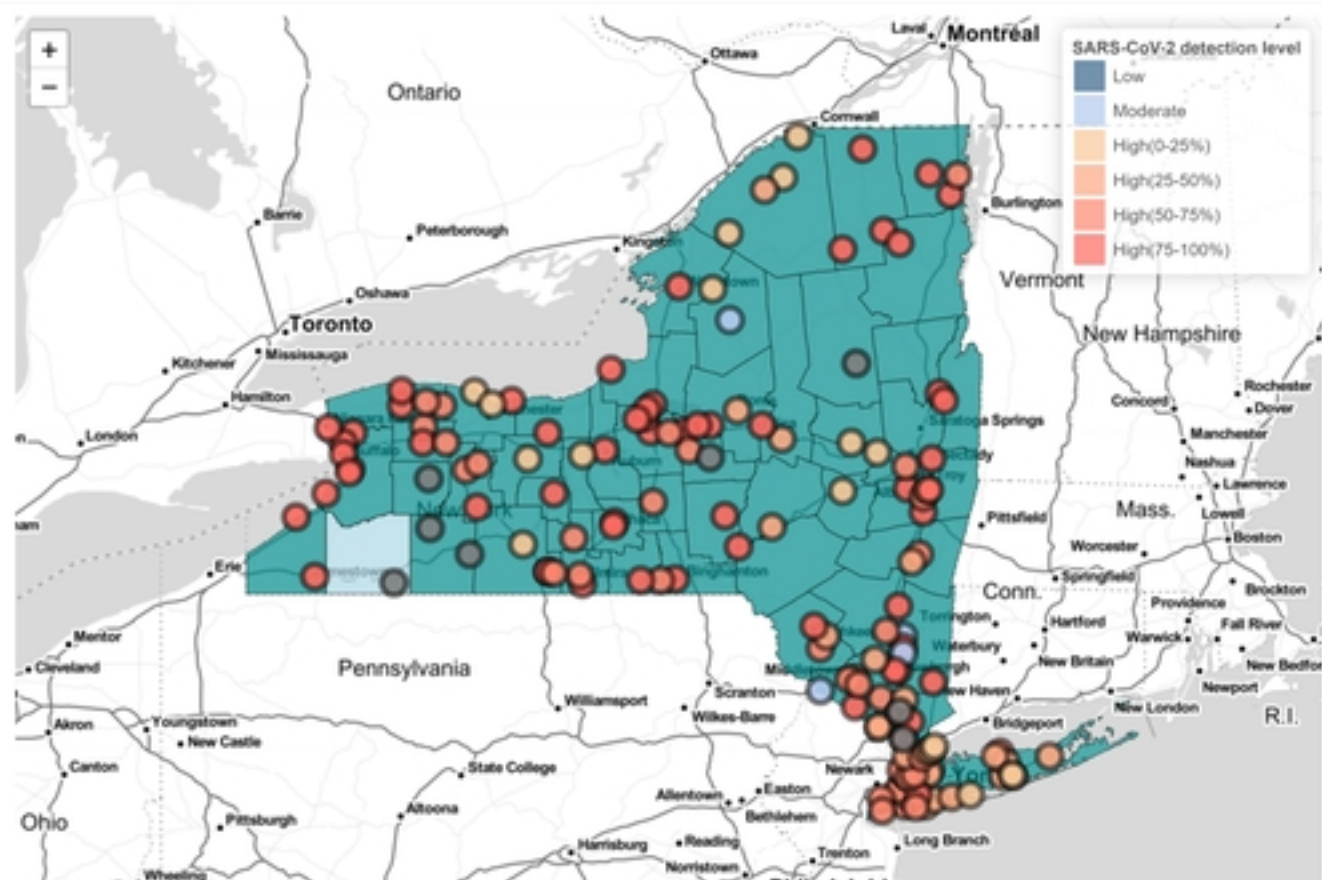


¹ Participation as of Feb 24, 2023

Last Updated: Feb 24, 2023

Most recent sample: Feb 23, 2023

Map of participating treatment plants and counties



Wastewater Metric

SARS-CoV-2 detection level

| Detection level category | Number of sites | Percent of sites | Category change in the last 15 days |
|--------------------------|-----------------|------------------|-------------------------------------|
| Low | 0 | 0% | -100% |
| Moderate | 4 | 3% | -33% |
| High(0-25%) | 21 | 14% | -9% |
| High(25-50%) | 22 | 15% | -19% |
| High(50-75%) | 35 | 24% | -15% |
| High(75-100%) | 63 | 43% | 47% |

Total sites with current data: 145

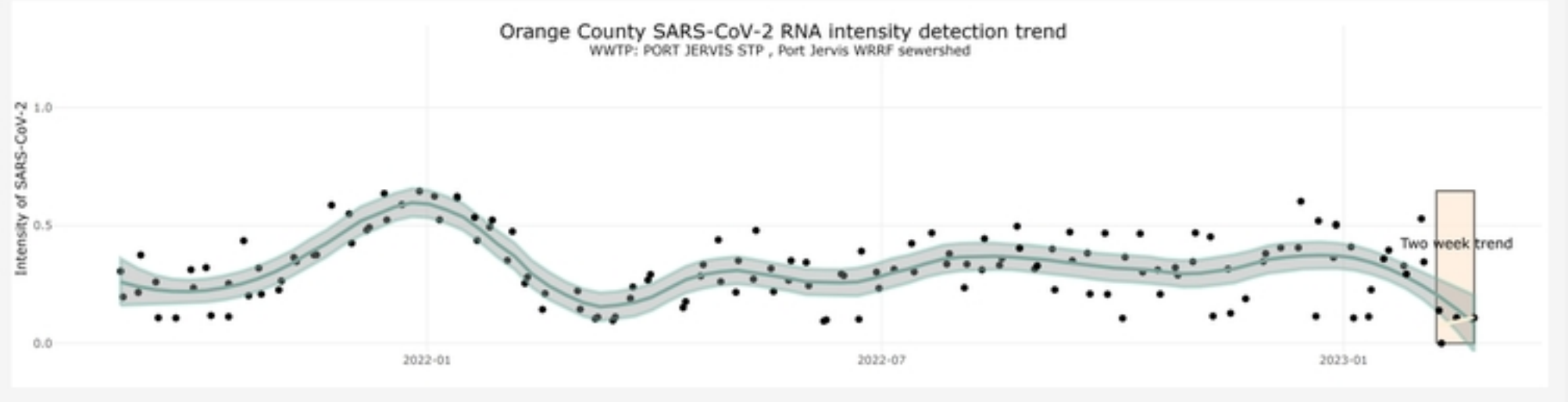
Total number of wastewater sampling sites: 149

SARS-CoV-2 detection level

SARS-CoV-2 detection level is displayed in three categories: Low, Moderate, and Substantial to High. Current estimated levels are based on the highest detection reported from the most recent three samples. These detection levels have been shown to correlate with estimated community transmission levels. Category change in the last 15 days is calculated by subtracting the current number of sites in each current level category from the number of sites in the same category 15 days

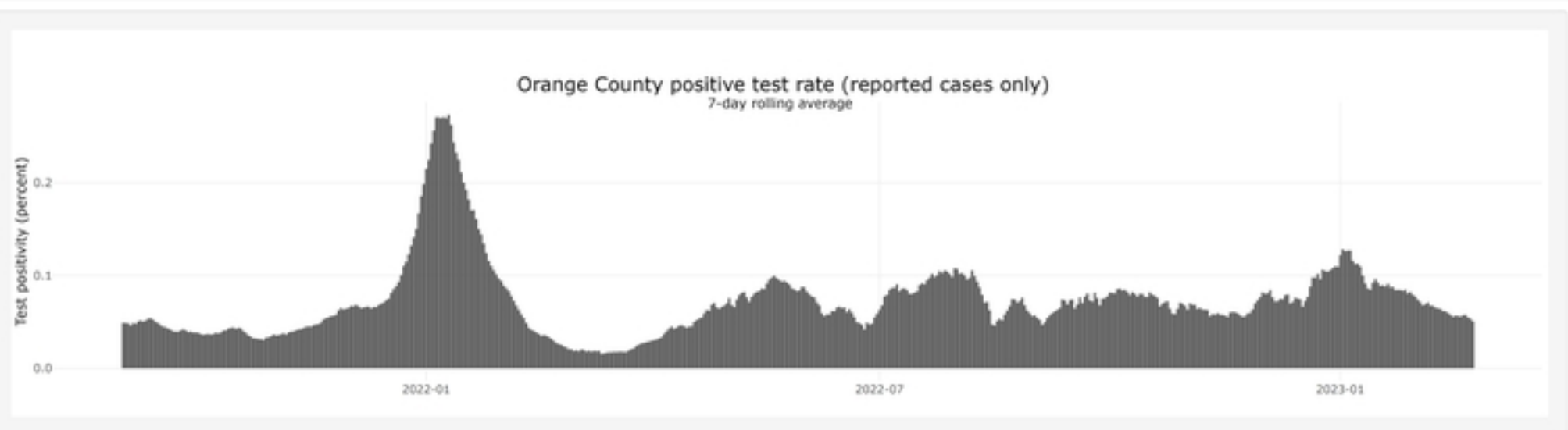
Figure 2

- State Dashboard
- Resources and toolkit
- Information
- Wastewater trend
 - SARS-CoV-2 intensity
 - Gene copies
- Cases data
 - New cases
 - Active cases
 - Test positivity



Trend graph description show / hide

Case data



Case plot description show / hide

Figure 3

Map of participating treatment plants and counties

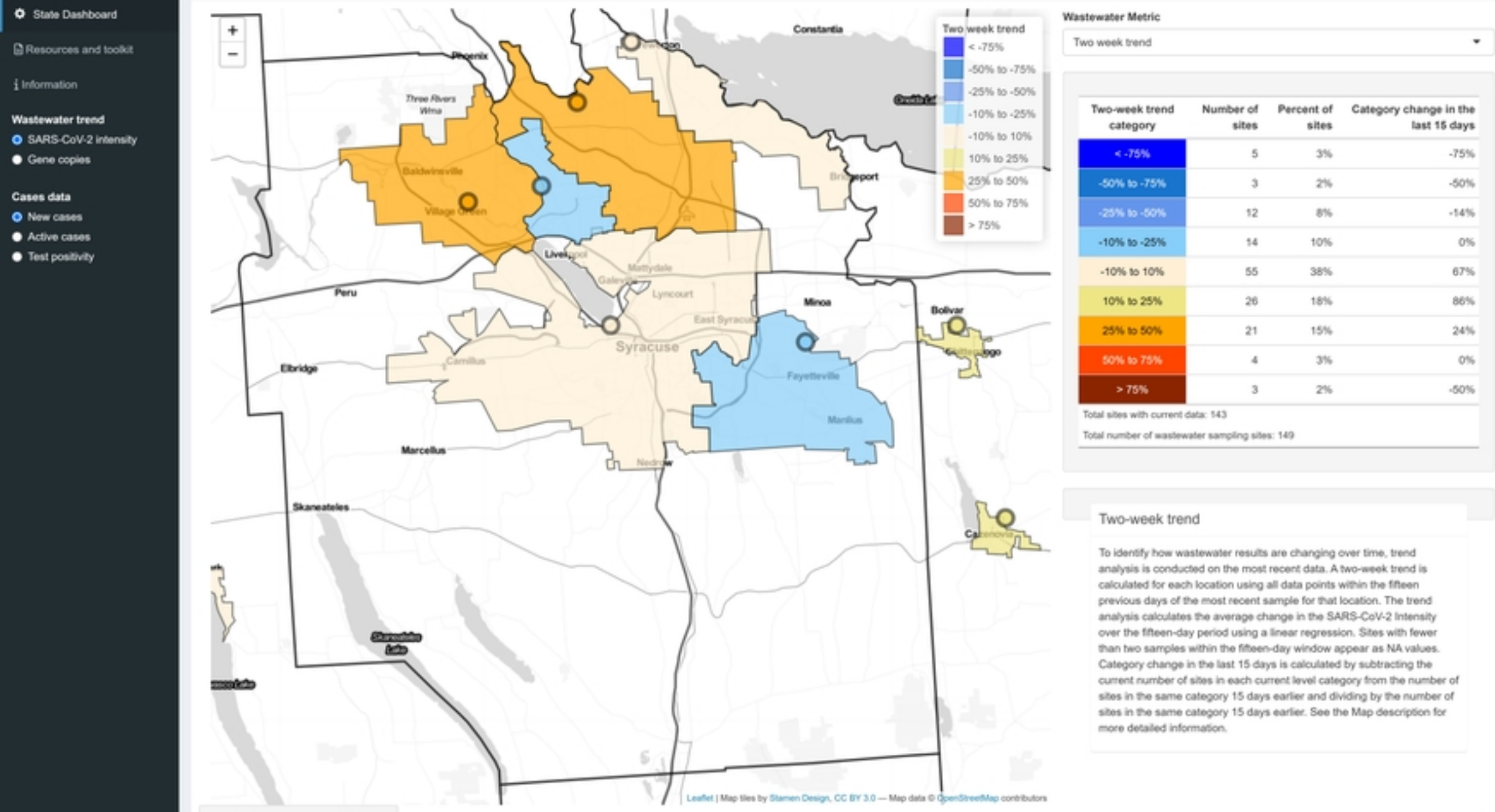


Figure 4